

Strategic Plan 2026-29

SOCIAL INCLUSION

**A welcoming space
for everybody**

Design and deliver engaging
programs and events for all ages

Establish and maintain
a Hygiene Station

Strengthen local food resilience

Skilled staff assist our community
with government online services

LEARNING & ENGAGEMENT

**Opportunities for
individuals to learn**

Deliver high quality
Learn Local courses

Maintain informal and
welcoming learning spaces

Provide opportunities to develop
and build digital literacy

ADVOCACY

A community voice

Strengthen partnerships that
contribute to our community

Advocate for individuals and
small groups in our community

Commitment to our role
as Champion Partner
for the Bass Coast South
Gippsland Food Alliance

GOOD GOVERNANCE

**Strong governance
reflective of the
Neighbourhood
House sector values**

Recruit, train and onboard
new members and volunteers,
including Board and
Advisory Panel members

Implement marketing strategy
and build financial stability

Provide a supportive,
thriving environment for
our staff and volunteers

OUR VISION

**A thriving place
for our community**

OUR PURPOSE

**To promote opportunities and celebrate the community
through shared activities, services and advocacy**

OUR VALUES

**Inclusion, Respect, Connection,
Empathy, Relevance**